

PROGRAMS

APPRENTICESHIP: PUBLIC TRANSIT LEADER - CERTIFICATE

Apprenticeship: Public Transit Leader - Certificate

Upon successful completion of 18 units of course requirements, graduates will be qualified to perform leadership duties at the field level across multiple job classifications within the Operations Division of a transit agency. These duties include apprenticeship mentoring/ instruction; and/or field level positions with leadership responsibilities, such as lead worker, foreperson, dispatcher, or supervisor.

[SEARCH CURRENT CLASS SCHEDULE](#) Please note not all classes are offered each semester.

Program Learning Outcomes:

- Students will demonstrate basic working knowledge of the functions, inter-relationships, and teamwork required for effective Transit Operations functioning.
 - Students will utilize positive methods and take responsibility for solving problems at the field level whenever possible, within the chain of command.
 - Students will interact effectively with a diverse community of coworkers in order to meet and exceed service delivery objectives.
- students must complete the minimum required courses with a grade of C (or P) or better.

Required Courses

Code	Class	Units
TRN 101	Foundations of Public Service for Transit Workers (1.0 Lecture/1.0 Lab)	2.0
TRN 102	Public Service and Stress Management for Public Transit Employees (1.0 Lecture)	1.0
TRN 103	Community Health Issues for Public Transit Employees (1.0 Lecture)	1.0
TRN 104	Peer Mentoring for Public Transit Workers: One-on-One Skills	1.0
TRN 105	Group Facilitation and Training Skills for Peer Mentors (1.0 Lecture)	1.0
TRN 106	Interpersonal Communication for Transit Workers (1.0 Lecture)	1.0
TRN 107	Labor/Management Problem Solving in Public Transit (1.0 Lecture)	1.0
TRN 108	Performance Coaching for Public Transit Leaders (1.0 Lecture)	1.0
TRN 109	Transit Business Technology and Practices for Transit Employees (0.5 Lecture/0.5 Lab)	1.0
TRN 110	Transit Operations for New Leaders (2.0 Lecture)	2.0

Code	Course	Units
WRK 300TN	Work Experience for the transportation industry	6.0

Units Required

	Units
Total Required Units	18.0

Career/Transfer Opportunities:

Career opportunities for qualified persons entering the public transit industry are very diverse. Depending on the student's career interest and courses taken, coach operator graduates find employment as coach operators, light rail operators, dispatchers, supervisors; and are eligible to transfer to other public transit careers such as maintenance, scheduling, or information technology (IT).